



111 W 3rd St
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Important Return Information

Your satisfaction is important to us. If, for any reason, you are dissatisfied with your purchase, you may return the item(s) for a full refund or exchange, provided you meet all of the following guidelines. For our complete return policy please visit www.legacytack.com/returnpolicy.

- Items may be returned for a refund within 30 days of purchase. Items may be exchanged or returned for store credit within 60 days of purchase. **After 60 days, all sales are final.**
- You must complete the return authorization form below and include it in your package, along with a copy of your sales receipt.
- If we ship you the wrong item, or if the item we ship you is defective, we will credit you for the cost of returning the item to us; otherwise, you will be responsible for the return shipping costs. However, we do offer free shipping on the first exchange (meaning you pay to return the original item to us, but we ship the replacement to you for free).

We cannot accept returns if:

- The item has been damaged or soiled due to your abuse or neglect. This includes damage caused by horses.
- The item has been worn, laundered, or dry cleaned, or if the original tags and packaging have been damaged or discarded.
- The return is not properly packaged. For example, boot boxes must be put in another box before returning them – do not simply tape up the boot box and send it back. **Items returned in only their box/package with no outer packaging will be charged a 20% restocking fee.**
- You have not included a completed return authorization form and a copy of your sales receipt.

Procedure for returns:

- Complete the enclosed return authorization form and send it, along with you return, to:
**111 W 3rd St
 Hearne, TX 77859**
- We ship all orders by U.S. Priority Mail, but you may return items to us by whatever method you prefer.
- We will process your return or exchange upon receipt. If you request an item in exchange that is not in stock, you will be notified promptly.



Return Authorization

This form and a copy of your sales receipt must be included with your return or it will not be accepted.

Date of return: _____

Name on Order: _____

Order Number: _____

Date of Order: _____

Item(s) to be returned: _____

Reason for return: _____

Requested Action:

Refund (within 30 days of purchase only)

Store Credit

Exchange for: _____